

LIMITED LIFETIME WARRANTY

CONGRATULATIONS ON YOUR SELECTION OF A KATHY IRELAND HOME BY ALTA WINDOW COVERING.

Because we take pride in our workmanship and quality that goes into every one of our products, we back our products with this:

LIMITED LIFETIME WARRANTY COVERING OUR CUSTOM MADE WINDOW COVERINGS

We extend this limited lifetime warranty to the original purchaser. This warranty applies only to manually operated Custom Products properly installed in the window, door or interior area for which they were intended.

Installation of the product must be in accordance with the accompanying instructions. The product cannot be modified. It is the purchaser's responsibility to maintain and clean the product in compliance with the instructions provided. The product must be used only in the window for which it was purchased.

This warranty covers our products for defects in materials, mechanisms, workmanship, or failure to operate properly. Operational cords are warranted for 5 years from the date of purchase.

Any conditions caused by damage to the product resulting from misuse, abuse, direct exposure to salty air or discoloration due to sunlight or the passage of time are NOT covered by this warranty.

THIS WARRANTY DOES NOT APPLY TO CONDITIONS CAUSED BY NORMAL WEAR AND TEAR UPON THIS PRODUCT.

This Warranty Is Exclusive And In Lieu Of All Other Obligations, Liabilities Or Warranties. In no event shall Custom Brands Group be liable for INCIDENTAL or CONSEQUENTIAL DAMAGES or any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

In the event of a defect under this warranty, Custom Brands Group will repair or replace the product, at our option, provided it is returned to an authorized dealer.

Our warranty excludes shipping charges and labor costs for removal, measuring and installation. Repairs will be made with like or similar parts.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state.

Notes: Specialty Shades are warranted for one year from the date of purchase. Motorization Systems are warranted for five years from the date of purchase.

This warranty does not apply to commercial orders.